

ClientSync vs. Notes 6/7 Roaming




The Power to Roam

For many years Lotus Notes customers have requested the ability to roam from PC to PC while retaining access to their personal Lotus Notes data as well as their Notes user unique experience. In the absence of this built in functionality, many Notes customers developed their own batch file processes or programs to move data files between the client and network servers only to experience performance and data corruption issues. Other Notes customers adopted non-standard client configurations employing unsupported network based data directories. Finally, beginning in release 6 Lotus Notes now includes built in roaming user support. However, most Notes organizations that have evaluated the native Notes roaming capabilities find that it falls short on expectations, fails to deliver the full Notes experience, and has many technical limitations. Wolcott Group's ClientSync for Lotus Notes is designed to address this functionality gap and provide users the true power to roam with Notes.


Feature Differences

This document summarizes some of the key differences between ClientSync and the native Notes roaming features introduced in Notes 6.

- ClientSync allows users to roam with more data files. By default, ClientSync roams with the following files. These files comprise the core files which defines the unique user experience in Notes:
 - ID File(s)
 - Personal Address Book
 - Notes Configuration File (notes.ini)
 - Desktop
 - Bookmarks
 - Headlines
 - User Dictionary (user.dic)

 *Native Notes roaming only provides portability of the user's ID file, Bookmark, Personal Address Book, and optionally, the Journal. Notably absent from the supported files is the user's Desktop and Notes.ini.*

- ClientSync can also be configured to roam with additional data files, such as signature files and the Notes 7 AutoSave database.

 *Native Notes roaming is limited to the ID, Bookmark, PAB, and Journal.*

- ☑ ClientSync supports roaming with multiple ID files. This allows users who switch between their personal ID and a departmental ID to roam with both ID files. ClientSync has no restrictions on the ID file name or its file location.

☞ Native Notes roaming supports roaming with only 1 user ID file named user.id.

- ☑ ClientSync supports roaming using any Notes version between R5 – Notes 7. ClientSync also allows roaming between any Notes R5 – Notes 7 clients.

☞ Native Notes roaming is limited to Notes 6 or Notes 7 clients.

- ☑ ClientSync supports roaming on both the single and multiuser versions of the Notes client.

☞ Cannot use the clean-up options at Notes shutdown unless the workstation has been installed for multi-user access and the user's data folders are stored in their personal Documents and settings folder as specified by the operating system.

- ☑ ClientSync supports seamless roaming from PC to PC. There are no dialog boxes to interact with or data to enter when logging into a machine for the first time.

☞ Native Notes roaming requires users to enter their Note username and mail server when logging on to a machine the first time prior to replicating roaming files.

- ☑ ClientSync supports remote Notes access using Windows Terminal Server and Citrix. ClientSync also supports allowing users to freely roam between Citrix and Windows based desktop and laptop PCs.

☞ Native Notes roaming requires the multiuser client for roaming access points. Because the Notes multiuser client is not supported on Windows Terminal servers and Citrix servers users are unable to use native Notes roaming to use these systems and must resort to using unsupported network based data directories. ClientSync provides full support for roaming to WTS and Citrix servers and includes the capability to synchronize user's data files directly to the terminal server, thereby allowing users to run in a supported local configuration file mode with optimal performance.

- ☑ ClientSync includes its own auto-update feature to simplify updating the program's software and/or configuration settings.

Test Drive ClientSync Today

Download an evaluation copy of ClientSync to see the differences for yourself. A 10 user, 30 day license is available free of charge by registering at the following site:

<http://wolcottgroup.com/clientsync>